

Hennepin South Services Collaborative Strategic Plan for 2011-2013

Mission

We partner, coordinate, and collaborate with service providers, community organizations, cities, and schools to improve the quality, scope, and effectiveness of services to individuals, children, youth, and families in the Bloomington, Eden Prairie, and Richfield communities.

Vision

Individuals, children, youth, and families thrive in a vibrant community with full access to resources and support services.

Core Values

- All individuals, children, youth, and families have strengths and needs for support.
- Early identification and prevention of problems is the most effective long-term approach.
- Needs are most effectively identified and met at the local level.
- Our region has a stake in the health and welfare of its community members.
- Effective regional collaboration depends on relationships that are mutually beneficial and respectful.
- Enhancing existing systems and moving toward system change (or even system redesign) in order to better utilize resources and meet regional needs is paramount.
- All partners are equal and no single agency will benefit disproportionately from their participation in HSSC or with any funding.

Philosophy

- We are mission-driven.
- We are accessible and responsive.
- We follow best and promising practices in our work.
- We are mindful of community needs and promote cultural competency.
- We operate with transparency and with accountability.
- We respect and honor confidentiality and data privacy.

HSSC Functions

- Leadership: push, remind, negotiate, align, and, above all, *lead* key stakeholders and other individuals of influence.
- Communication: inform, educate, help, augment, compliment, and support current agency and community communications systems and tools.
- Resources: secure, leverage, award, provide, and coordinate resources.
- Research: provide research and analysis of data and information to collaborative partners that enables them to more effectively and efficiently serve their clients and the community.

HSSC does not:

- Provide direct human services or compete with existing services or programs provided by Collaborative Partners.
- Coordinate or administer (literally) community services or programs.
- Provide on-going community-based trainings that are perceived to or will compete with other agency's trainings.
- Provide program or service planning for or on behalf of any Collaborative Partner.

Target Audiences (“Collaborative Partners”)

- Human/social services providers
- City, County, and State government agencies
- Schools
- Community leaders, organizations, and members

Beneficiaries

- Community members
- Consumers of human and/or social services
- Children birth to 5 years (infants, toddlers, and pre-school children) and their families
- School age youth and their families

Strategic Regional Priorities

1. Meeting basic needs and promoting self-sufficiency
2. Promoting healthy emotional and social development in young children and their families
3. Providing regional research, planning, and evaluation around Strategic Priorities 1 and 2.
4. Strengthening regional collaboration and maximizing regional impact of resources.

HSSC Structure Changes

1. Dissolve the Collaborative Advisory Team (CAT).
2. Create new regionally representative Coordination Teams that are organized around the goals and strategies that come from the plan’s strategic priorities. These Teams will take on some of the responsibilities and functions that the CAT once did. At least one Member or Liaison from the Board of Directors will participate in each Coordination Team.
3. The Board of Directors will take on the additional function and responsibility of the Family Services Collaborative Commission.
4. Explore the option of creating an Executive Committee to serve on behalf of the Board of Directors when it is unable to meet (e.g., between regularly scheduled quarterly meetings).
5. Maintain the 1.0 FTE Regional Planning Coordinator to oversee the executive/administrative function of HSSC, supervise staff and contractors, and conduct regional research, planning, and evaluation activities.
6. Hire a 0.5 to 0.75 FTE “Collaborative Coordinator” that has the identified skill sets in the first three primary strategy areas (i.e., leadership development, communication, and resource development) to facilitate the new Coordination Teams and Regional LCTS Committee, administer the LCTS grants, and work in partnership with the Regional Planning Coordinator to increase the visibility, influence, and effectiveness of HSSC.
7. Hire contractual assistance on a competitive hourly basis for: bookkeeping; Emergency Services Contracts coordination; fundraising (grant writing); web-based social media assistance; and specific, large-scale research or data collection projects that relate to the priority areas.